

**Sometimes the chart isn't
missing pieces - it's just hard to
interpret**

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SOMETIMES THE CHART ISN'T MISSING PIECES - IT'S JUST HARD TO INTERPRET

My daughter made this decades-old photo into a 1,014-piece puzzle, all black, white, and grayscale, with unusual piece shapes. It was brutal to put together. It came with the original 3½ inch photo, but nothing larger. I didn't think to scan the photo and blow it up to a bigger size until I was part way through completing the puzzle.

The photo itself is messy: people in the background, signs, an excavator and other construction equipment in the background, blurred details, uneven contrast... everything blended together.

The box didn't even specify how large the finished puzzle was, so when I did the edges, I had no idea if there were missing pieces. In fact, for most of the puzzle, I was SURE there were missing pieces.

But as I put the last four puzzle pieces (our faces) into place, there we were - my husband and I squinting into the sun in front of the Wisconsin State Capital. With weird shadows on our faces. In funny-looking clothes. With an excavator arm coming out of my head, and signs coming out of my husband's head and shoulder.

When I stepped back from the finished puzzle, it reminded me of how we work as LNCs.

LNCs don't analyze:

- Perfect charts
- Perfect timelines
- Perfect documentation

We analyze messy information.

As new LNCs, we start out laser-focused on finding missing documentation, and yes, that matters. But sometimes the documentation *is* there. An audit, if done, will confirm it. The challenge is that the chart itself is muddled. The pieces exist, but they don't immediately form a clear picture.

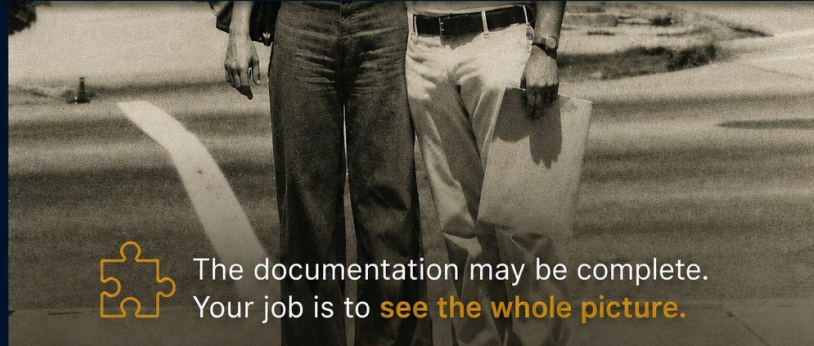
Just like this puzzle, you need skill, patience, and perspective to understand how everything fits.

And this is exactly where LNCs bring value: attorneys don't need someone who can read a perfect chart. They need someone who can make sense of a complicated one.

The documentation may be complete. Your job is to see the whole picture. You can absolutely do this.



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