AI Can Process Information.
LNCs Create Understanding.

LNCtips®

© 2026 Katy Jones. All rights reserved. LNCtips® Resource Guide

AI CAN PROCESS INFORMATION. LNCS CREATE UNDERSTANDING.

AI is creating anxiety in healthcare and many other professions. Legal nurse consulting is no exception. As AI tools become more capable, some LNCs wonder whether technology will replace their role. I don't believe it will.

AI can summarize medical records faster than any human. What it cannot do is create understanding. While AI can process information, LNCs determine what the information means through clinical judgment, context, causation analysis, and credibility – the four Cs that distinguish LNCs from AI.

1. Context

Context is the clinical, situational, and regulatory framework needed to accurately interpret a medical-legal case. For example, was the patient in an ICU, an ER, or a nursing home? What was the patient's baseline? What were the standards of care at the time of the alleged incident? AI can report the facts. It cannot fully understand the context in which those facts occurred.

2. Clinical Judgment

AI has never taken care of patients. It hasn't developed the clinical intuition that comes from years at the bedside. Experienced nurses sometimes know something is wrong before a single vital sign is taken. A focused assessment often confirms that concern. The LNC draws on this real-world experience to interpret complex medical facts and recognize their significance. AI cannot replicate clinical judgment.

3. Causation Analysis

AI can identify that a patient's condition changed. It cannot determine whether that change resulted from disease progression, an unavoidable complication, or a provider's action. LNCs constantly evaluate causation. This helps attorneys distinguish negligence from disease progression or unavoidable complications.

4. Credibility

Credibility matters in medical-legal cases. Human professionals are accountable for their opinions. An LNC can explain and defend a conclusion. AI cannot. While AI can assist with analysis, it can also hallucinate details that are not present in the record or omit important ones. Attorneys know they cannot submit AI-generated case citations to court without verification. The same standard should apply to AI-generated medical summaries. Someone with clinical expertise must determine whether the summary is accurate, complete, and medically significant. In medical-legal cases, that responsibility often falls to the LNC.

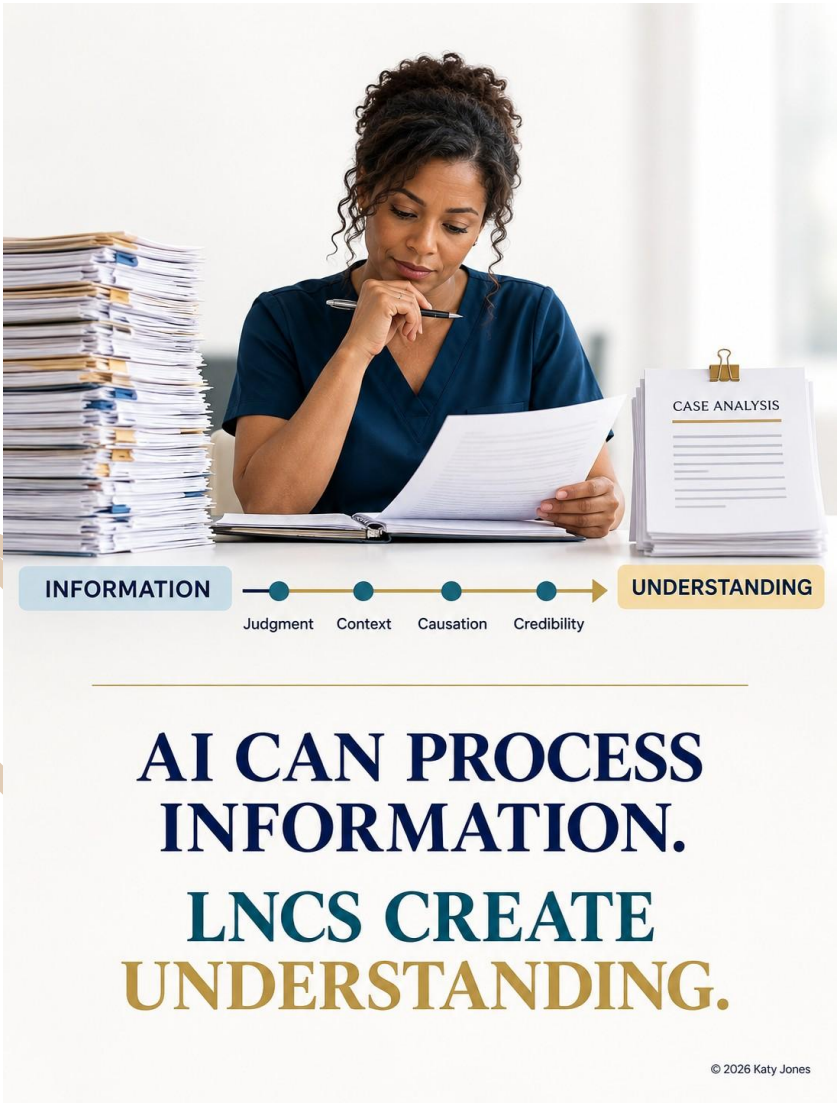
© 2026 Katy Jones. All rights reserved. LNCtips® Resource Guide

The Bottom Line

Clinical judgment, context, causation analysis, and credibility work together to create the nuanced analysis attorneys rely on.

AI will continue to evolve, and LNCs who learn to use it will have an advantage. But attorneys do not hire us simply to summarize records. They hire us to determine whether the information is accurate, significant, and trustworthy.

AI can process information. LNCs create understanding.



© 2026 Katy Jones. All rights reserved. LNCtips® Resource Guide